

# Direct Way

VIP CHAUFFEUR AND LIMOUSINE  
SERVICES



Start and finish your journey in the relaxed comfort of a chauffeur driven car.

Whether from home or work, you can enjoy the ultimate in comfort, style and convenience every time you travel through Brussels Airport. Direct Way guarantees only the highest standards of customer service. Highly trained, knowledgeable and discerning chauffeurs will collect you from any Belgian address and meet you again when you land at Brussels Airport. They take the time to double check your flight details to make sure our satellite tracked cars are always in the right place at the right time to collect you.

Our team can even organize your overseas transfers in over 70 countries around the globe for a seamless travel experience.

To get a quotation for your journey, set up an account and book your Personal Chauffeur, call our dedicated team 24 hours a day or book on-line.

Booking a Chauffeur Service couldn't be easier!

## Frequently asked questions

You can call our dedicated team 24 hours a day with any questions, or email for a personal answer. Please find below some of our most frequently asked questions.

**Q: Where will my driver meet me?**

A: Our driver will be waiting for you in the arrivals area at the MEETING POINT at Brussels Airport. Your name will be clearly printed on a name board.

Alternatively, when departing we can collect you from any Belgian address, at any time of the day or night and can telephone you on arrival at your home, office or hotel.

**Q. What do I do if I cannot locate my driver?**

A. Please telephone our office, using the number on your conformation documents. We will contact your driver and help him locate you.

**Q: Do you cater for children?**

A: We offer complimentary baby and booster seats for our younger passengers. Please let us know your requirements at the time of booking.

**Q. What if my plane is delayed?**

A: We check flight times to ensure our drivers meet the plane you are booked on when it has landed, even if it is delayed.

**Q: I need a car for several days as I am on business in Belgium, can you help?**

A: We are happy to cater for all of travel your needs and can supply a car and driver tailored to your plans anywhere in Belgium. Please call our team or email with your requirements.

**Q. How far in advance do I need to book?**

A. We will endeavour to meet all customers requirements. However, we strongly encourage you to book at least 24 hours in advance. The earlier you book the better we can cater for your travel needs.

**Q: Can I book my return journey at the same time?**

A: Yes we can organise all your travel plans at once, for a stress free time in Belgium. If your plans change you can let us know and we'll adjust your booking to meet your needs.

**Q: How much luggage can I bring?**

A: We use the Mercedes S-class which can cater for up to three adults with three suitcases and three small bags. We can also provide a larger Mercedes Viano MPV if you have a larger group or more luggage. Please contact us if you have further questions regarding passenger or luggage capacities.